



Change of SkyDesk CRM PDF Generation



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Summary

Thanks for using SkyDesk CRM. We greatly appreciate your business.

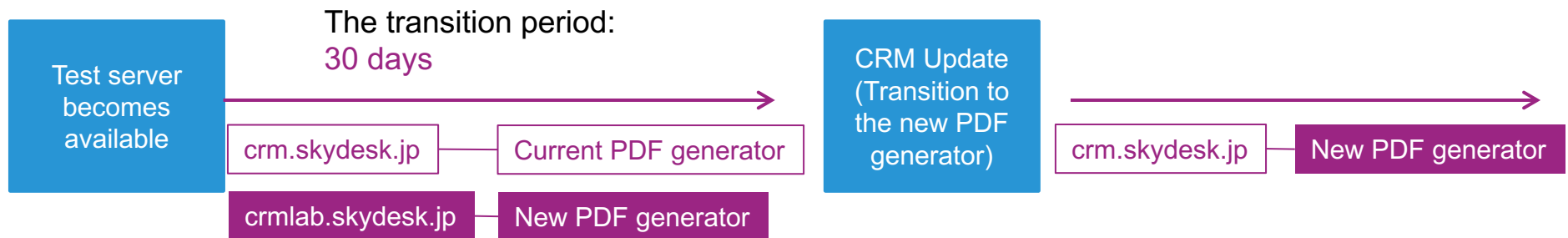
We are planning to provide a major change of PDF file generation. This update will affect templates customized with HTML codes. Though most of the existing templates will not be affected, we provide a test server so that you can check if your template is affected or not. You can modify your HTML code to verify it using the test server.

This document explains the below points in order to make your transition easier.

1. How to test & transition period
2. Example of layout change in generated PDF
3. Checklist to modify template HTML code

1. How to test & transition period

- You can test your template using the test server (<https://crmlab.skydesk.jp/>), which generates PDF files using the new PDF generator.
- To access the server, sign-in to SkyDesk CRM with your SkyDesk account first, then open the above URL in a new tab.
- SkyDesk CRM will switch to the new PDF generator after Aug 27, 2018 (planned). Test and modify your template in the transition period.



Note: For further information to create templates using HTML, refer this help (<https://www.skydesk.jp/en/apps/crm/help/templates/index.html>)

3. Checklist to modify template HTML code

- Check all the images inserted into the HTML code
- Check the templates in both portrait and landscape modes
- Check if any line is breaking from the notes/memo
- Check all the tables inside the HTML code
- Check if font is properly specified

